



Dear Smile Shoppe Family,

The safety of our patients, their families, and our team is the highest priority at Smile Shoppe Pediatric Dentistry. We are taking the unprecedented outbreak of COVID-19 very seriously. Based on the latest recommendations from the CDC, State and local health organizations as well as our national professional academies - the American Academy of Pediatric Dentistry and the American Dental Association, we will remain open during normal business hours at this time but will operate with enhanced precautions detailed below.

At our Practice, we have always operated under the concept of using "universal precautions," which are based on sound science and clinical guidelines to prevent contracting and spreading any infectious disease (ie: HIV, influenza, and now COVID-19). You may or may not be aware, but since we have opened Smile Shoppe, we have always approached each patient under the pretense that he/she may have an infectious disease that could be contagious. We therefore, have always had strict infection control procedures and the highest OSHA sterilization standards in place to prevent the spread of such diseases and keep our patients, their families and our team safe.

We will be enhancing our established precautions by adding the following:

- Requiring proper hand hygiene guidelines when entering the office (hand washing with soap or hand sanitizing)
- Implementing an enhanced health screening at check-in
- Removing all soft, non-wipeable toys from our reception area, brushing puppets from our treatment area, kids' playhouse from our reception area (encouraging use of our complementary wifi on your personal device for entertainment)
- Increasing the practice of disinfecting all hard surfaces and high volume points of contacts (ie: doorknobs, faucets, etc) multiple times each day

We kindly ask that you:

- Bring only the child(ren) appointed and one accompanying adult to visit the office out of respect for social distancing
- Reschedule your child(ren)'s appointment in advance if you, your child(ren) or anyone in your immediate family have fever, a respiratory condition or flu-like symptoms or have travelled to an area with documented COVID-19 transmission within the past 14 days. Kindly email your request to info@smile-shoppe.com

We will continue to make the safety for our patients, families and team members the highest priority and closely monitor the recommendations of national, state and local health organizations. We are committed to keeping you informed about our Practice and appreciate your flexibility and understanding during this unforeseen time.

Respectfully,

On behalf of Drs, Andrew, Amanda, Brian and the Smile Shoppe Team,

Jeffrey D. Rhodes, DDS, MS

Board Certified Pediatric Dentists

Diplomate American Board of Pediatric Dentist

Fellow of the American Academy of Pediatric Dentistry



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